

## Housing Facilities

Please rate your level of agreement with the following statements about Maple Hall.

If you have not use any of the services, please select "Not Applicable."

The residence hall common areas (e.g., hallways, stairwells, lounges, etc.) are clean.  
(Select one option)

- Strongly Agree
- Agree
- Neither Agree or Disagree
- Disagree
- Strongly Disagree
- Not Applicable

The trash chute is convenient to use. (Select one option)

- Strongly Agree
- Agree
- Neither Agree or Disagree
- Disagree
- Strongly Disagree
- Not Applicable

The laundry room is convenient to use. (Select one option)

- Strongly Agree
- Agree
- Neither Agree or Disagree
- Disagree
- Strongly Disagree
- Not Applicable

**The package locker system is easy to use.** (Select one option)

- Strongly Agree
- Agree
- Neither Agree or Disagree
- Disagree
- Strongly Disagree
- Not Applicable

**The club rooms, studio, e-sports, and study lounges, etc. in Maple Hall are available when I want to use them.** (Select one option)

- Strongly Agree
- Agree
- Neither Agree or Disagree
- Disagree
- Strongly Disagree
- Not Applicable

**The apartment amenities (e.g., full kitchen, living room, dish washer, etc.) meet my needs.** (Select one option)

- Strongly Agree
- Agree
- Neither Agree or Disagree
- Disagree
- Strongly Disagree
- Not Applicable

**The terrace is enjoyable.** (Select one option)

- Strongly Agree
- Agree
- Neither Agree or Disagree
- Disagree
- Strongly Disagree
- Not Applicable

**The parking garage is accessible.** (Select one option)

- Strongly Agree
- Agree
- Neither Agree or Disagree
- Disagree
- Strongly Disagree
- Not Applicable

## Maintenance Requests

Please rate your level of agreement with the following statements about Maple Hall.

If you have not use any of the services, please select "Not Applicable."

Requests made in the office are addressed in a timely manner. (Select one option)

- Strongly Agree
- Agree
- Neither Agree or Disagree
- Disagree
- Strongly Disagree
- Not Applicable

Requests made through the maintenance system are addressed in a timely manner. (Select one option)

- Strongly Agree
- Agree
- Neither Agree or Disagree
- Disagree
- Strongly Disagree
- Not Applicable



## Residence Life Programming

Please rate your level of agreement with the following statements about Maple Hall.

If you have not use any of the services, please select "Not Applicable."

Fall 2022 Move-in process is well-organized. (Select one option)

- Strongly Agree
- Agree
- Neither Agree or Disagree
- Disagree
- Strongly Disagree
- Not Applicable

I enjoy programs and events offered in the residential community. (Select one option)

- Strongly Agree
- Agree
- Neither Agree or Disagree
- Disagree
- Strongly Disagree
- Not Applicable

There are sufficient number of events offered in the residential community. (Select one option)

- Strongly Agree
- Agree
- Neither Agree or Disagree
- Disagree
- Strongly Disagree
- Not Applicable

There is enough program variety offered in the residential community. (Select one option)

- Strongly Agree
- Agree
- Neither Agree or Disagree
- Disagree
- Strongly Disagree
- Not Applicable



## RA and Professional Staff Performance & Satisfaction

Please rate your level of agreement with the following statements about Maple Hall.

If you have not use any of the services, please select "Not Applicable."

The Maple Hall professional staff are helpful, courteous, and responsive to student needs. (Select one option)

- Strongly Agree
- Agree
- Neither Agree or Disagree
- Disagree
- Strongly Disagree
- Not Applicable

The professional staff is available to me. (Select one option)

- Strongly Agree
- Agree
- Neither Agree or Disagree
- Disagree
- Strongly Disagree
- Not Applicable

My RA is available to me. (Select one option)

- Strongly Agree
- Agree
- Neither Agree or Disagree
- Disagree
- Strongly Disagree
- Not Applicable

Security at the front desk is sufficient. (Select one option)

- Strongly Agree
- Agree
- Neither Agree or Disagree
- Disagree
- Strongly Disagree
- Not Applicable





## Overall Experience with Campus Living

Please rate your level of agreement with the following statements about Maple Hall.

If you have not use any of the services, please select "Not Applicable."

Living in the Maple Hall helped me academically (e.g. found someone/study group to study with, provided convenient access to computer lab/internet, etc.) (Select one option)

- Strongly Agree
- Agree
- Neither Agree or Disagree
- Disagree
- Strongly Disagree
- Not Applicable

Living in the Maple Hall encouraged me to attend more campus activities/events. (Select one option)

- Strongly Agree
- Agree
- Neither Agree or Disagree
- Disagree
- Strongly Disagree
- Not Applicable

Living in the Maple Hall helped me to make friend(s) outside of my classroom. (Select one option)

- Strongly Agree
- Agree
- Neither Agree or Disagree
- Disagree
- Strongly Disagree
- Not Applicable



Is there anything else that you would like to know about living in Maple Hall?

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