

Thank you for taking the 2022 Spring Student Experience Survey. By participating in this 5-10 minute survey, you will be contributing to our understanding of your college experience. Together with information in the student database, your responses will be analyzed to inform decisions about student resources and guide future university planning efforts.

Your participation is confidential and voluntary. All survey data will be held in the strictest professional confidence. Any personal identifying information will never be publicly linked to your survey responses. You may refuse to answer any questions that you do not wish to answer or stop the survey at any time.

By completing this survey, you will be entered in a random drawing for one of two \$50 Amazon gift cards. We will notify you by e-mail if you have won a prize by April 30, 2022.

We hope you are staying healthy and well during this challenging period. Please help us understand how NJIT can better support you for your success! If you have any questions about the survey, please contact [njitsurvey@njit.edu](mailto:njitsurvey@njit.edu).

Academic Program(s)

13. Please rate your level of satisfaction with the following aspects of your Academic Program(s) using the scale from “Not at all satisfied” to “Completely satisfied.”

	Not at all satisfied	Slightly satisfied	Moderately satisfied	Very satisfied	Completely satisfied	Not applicable/Unsure
(a) The overall quality of instruction	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
(b) Quality of your academic program	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
(c) Quality of academic advisement	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
(d) Availability of academic advisement	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
(e) Relevance of coursework to career development	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

**14. Please rate your level of satisfaction with the following aspects of your Academic Program(s) using the scale from “Not at all satisfied” to “Completely satisfied.” (Cont'd)**

	Not at all satisfied	Slightly satisfied	Moderately satisfied	Very satisfied	Completely satisfied	Not applicable/Unsure
(a) Opportunities to work on research projects with faculty	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
(b) Opportunities to work with other students in teams	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
(c) Availability of professional development opportunities (e.g., internship, co-op)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
(d) Accessibility of learning support resources on campus (e.g., tutoring centers)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

## Campus Life & Co-Curricular

15. Please rate your level of satisfaction with the following aspects of your Campus Life using the scale from “Not at all satisfied” to “Completely satisfied.” If a statement does not apply or you are unsure, select the “Not applicable/Unsure” option for that statement.

	Not at all satisfied	Slightly satisfied	Moderately satisfied	Very satisfied	Completely satisfied	Not applicable/Unsure
(a) Availability of cultural and social events	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
(b) Opportunity for involvement in student clubs & organizations	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
(c) Personal security and safety on campus	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
(d) Accessibility of Health Services (e.g., Physical Health)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
(e) Accessibility of Counseling Services (e.g., Mental Health)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

16. Please rate your level of satisfaction with the following aspects of your Campus Life using the scale from “Not at all satisfied” to “Completely satisfied.” If a statement does not apply or you are unsure, select the “Not applicable/Unsure” option for that statement. (Cont'd)

	Not at all satisfied	Slightly satisfied	Moderately satisfied	Very satisfied	Completely satisfied	Not applicable/Unsure
(a) Opportunities for on-campus employment	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
(b) Quality of Intercollegiate athletics programs	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
(c) Availability of intramural and club sports	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
(d) Availability of NJIT athletic events for you to attend	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
(e) Quality of social life at NJIT	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
(f) Availability of competitive non-athletic student clubs & organizations (e.g., Concrete canoe, robotics competition, science, computer coding, e-sports, debate, chess)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

17. How many student clubs, student organizations, or competitive non-athletic teams are you involved in? (Select one) (Select one option)

- 0
- 1
- 2
- 3
- 4+

18. Please rate how much your interaction with other students in student clubs, organizations, or competitive non-athletic teams has contributed to your development of the following:

	Not at all	Slightly	Moderately	Substantially	Extremely	Not applicable/Unsure
(a) Developing leadership skills	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
(b) Developing an ability to work with others to accomplish a goal	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
(c) Developing networking skills	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
(d) Developing oral presentation skills	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
(e) Developing writing skills	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
(f) Developing your knowledge of how organizations work	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
(g) Learning how to resolve issues	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
(h) Understanding how to succeed in competitive situations	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Library Services

19. Please rate your level of satisfaction with the following aspects of your Library Services using the scale from “Not at all satisfied” to “Completely satisfied.” If a statement does not apply or you are unsure, select the “Not applicable/Unsure” option for that statement.

	Not at all satisfied	Slightly satisfied	Moderately satisfied	Very satisfied	Completely satisfied	Not applicable/Unsure
(a) Availability of Van Houten library staff for assistance	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
(b) Accessibility of Van Houten library resources	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Food Services

20. Please rate your level of satisfaction with the following aspects of your Food Services using the scale from “Not at all satisfied” to “Completely satisfied.” If a statement does not apply or you are unsure, select the “Not applicable/Unsure” option for that statement.

	Not at all satisfied	Slightly satisfied	Moderately satisfied	Very satisfied	Completely satisfied	Not applicable/Unsure
(a) The overall quality of food	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
(b) The variety of food	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
(c) Accommodations for my dietary restrictions	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
(d) Accommodations for my dietary preference	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>



## Residence Life

21. Do you currently live in on-campus housing? (Select one option)

- Yes
- No
- Other (Please specify) \_\_\_\_\_

22. Please rate your level of satisfaction with the following aspects of your Residence Life using the scale from “Not at all satisfied” to “Completely satisfied.” If a statement does not apply or you are unsure, select the “Not applicable/Unsure” option for that statement.

	Not at all satisfied	Slightly satisfied	Moderately satisfied	Very satisfied	Completely satisfied	Not applicable/Unsure
(a) The overall quality of your on-campus living experience	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
(b) Condition of residence halls	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
(c) Promptness of responding to maintenance requests	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
(d) Availabilities of staff members (e.g., RA) living on your floor/hall	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
(e) Respectfulness of other residents living on your floor/hall	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
(f) The flexibility of the room selection process	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

## Campus Facilities

23. Please rate your level of satisfaction with the following aspects of your Campus Facilities using the scale from “Not at all satisfied” to “Completely satisfied.” If a statement does not apply or you are unsure, select the “Not applicable/Unsure” option for that statement.

	Not at all satisfied	Slightly satisfied	Moderately satisfied	Very satisfied	Completely satisfied	Not applicable/Unsure
(a) Condition of classrooms, lecture halls, and science labs	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
(b) General condition of buildings	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
(c) General condition of grounds	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
(d) Availability of parking	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
(e) Condition of campus dining facilities	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Administrative Services

24. Please rate your level of satisfaction with the following aspects of your Administrative Services using the scale from “Not at all satisfied” to “Completely satisfied.” If a statement does not apply or you are unsure, select the “Not applicable/Unsure” option for that statement.

	Not at all satisfied	Slightly satisfied	Moderately satisfied	Very satisfied	Completely satisfied	Not applicable/Unsure
(a) Registrar office	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
(b) Financial aid services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
(c) Bursar office	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
(d) Office of Global Initiatives	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Technology Services

25. Please rate your level of satisfaction with the following aspects of your Technology Services using the scale from “Not at all satisfied” to “Completely satisfied.” If a statement does not apply or you are unsure, select the “Not applicable/Unsure” option for that statement.

	Not at all satisfied	Slightly satisfied	Moderately satisfied	Very satisfied	Completely satisfied	Not applicable/Unsure
(a) Helpdesk support	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
(b) NJIT's website (njit.edu)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
(c) Computer labs	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
(d) WIFI	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
(e) Campus computing resources	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Overall Experience

26. Please rate your level of agreement with the following statements:

	Strongly disagree	Somewhat disagree	Neutral	Somewhat agree	Strongly agree
(a) I feel that I belong at NJIT.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
(b) I feel that I am respected on my campus.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
(c) I feel that I am welcomed on my campus.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
(d) I feel that I fit in on my campus.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
(e) I feel that there are others like me on my campus.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

**27. If you were to start college again, would you attend NJIT? (Select one) (Select one option)**

- Definitely yes
- Probably yes
- Might or might not
- Probably not
- Definitely not

28. How likely is it that you would recommend NJIT to family, a friend or a colleague? (Select one option)

0	1	2	3	4	5	6	7	8	9	10
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Not at all Likely										Extremely Likely

29. What was the primary reason for you to recommend/not recommend NJIT to family, a friend, or a colleague?

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30. Please use "1" to "5" to rate the importance of the following aspects of your NJIT experience. "1" indicates not at all important, while "5" means extremely important. If a statement does not apply or you are unsure, select the "Not applicable/Unsure" option for that statement. (From the list of answer option below, select one for each sub-question.)

- 1
- 2
- 3
- 4
- 5
- Not applicable/Unsure

(a) Academic program(s) (Select one option from the above list)

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(b) Campus life & Co-curricular (Select one option from the above list)

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(c) Library services (Select one option from the above list)

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(d) Food services (Select one option from the above list)

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(e) Campus facilities (Select one option from the above list)

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(f) Administrative services (e.g., Registrar, Financial Aid, Bursar, etc.) (Select one option from the above list)

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(g) Technology services (Select one option from the above list)

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(h) Residence life (Select one option from the above list)

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**31.** If you could propose three changes to improve your student experience at NJIT, what would the three changes be?

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