

Thank you for taking the 2024 Spring Student Experience Survey. By participating in this 10 minute survey, you will be contributing to our understanding of your college experience. Your responses will be analyzed to inform decisions about student resources and guide future university planning efforts.

Your participation is confidential and voluntary. All survey data will be held in the strictest professional confidence. Any personal identifying information will never be publicly linked to your survey responses. You may refuse to answer any questions that you do not wish to answer or stop the survey at any time.

By completing this survey, you will be entered in a random drawing for one of two \$50 Amazon gift cards. We will notify you by e-mail if you have won a prize by April 30, 2024.

Please help us understand how NJIT can better support you for your success! If you have any questions about the survey, please contact njitsurvey@njit.edu.

Academic Program(s)

15. Please rate your level of satisfaction with the following aspects of the [Academic Program\(s\)](#), using the scale from “Not at all satisfied” to “Completely satisfied.”

| | Not at all satisfied | Slightly satisfied | Moderately satisfied | Very satisfied | Completely satisfied | Not applicable/Unsure |
|---|-----------------------|-----------------------|-----------------------|-----------------------|-----------------------|-----------------------|
| (a) The overall quality of instruction | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| (b) Quality of your academic program | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| (c) Quality of academic advisement | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| (d) Availability of academic advisement | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| (e) Relevance of coursework to career development | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |

16. Please rate your level of satisfaction with the following aspects of the [Academic Program\(s\)](#), using the scale from “Not at all satisfied” to “Completely satisfied.” (Cont'd)

| | Not at all satisfied | Slightly satisfied | Moderately satisfied | Very satisfied | Completely satisfied | Not applicable/Unsure |
|--|-----------------------|-----------------------|-----------------------|-----------------------|-----------------------|-----------------------|
| (a) Opportunities to work on research projects with faculty | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| (b) Opportunities to work with other students in teams | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| (c) Availability of professional development opportunities (e.g., internship, co-op) | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| (d) Accessibility of learning support resources on campus (e.g., tutoring centers, peer mentoring) | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |

Campus Life

17. Please rate your level of satisfaction with the following aspects of [Campus Life](#) using the scale from “Not at all satisfied” to “Completely satisfied.” If a statement does not apply or you are unsure, select the “Not applicable/Unsure” option for that statement.

| | Not at all satisfied | Slightly satisfied | Moderately satisfied | Very satisfied | Completely satisfied | Not applicable/Unsure |
|--|-----------------------|-----------------------|-----------------------|-----------------------|-----------------------|-----------------------|
| (a) Availability of cultural and social events | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| (b) Opportunity for involvement in student clubs & organizations | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| (c) Personal security and safety on campus | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| (d) Accessibility of Health Services (e.g., Physical Health) | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |

18. Please rate your level of satisfaction with the following aspects of [Campus Life](#) using the scale from “Not at all satisfied” to “Completely satisfied.” If a statement does not apply or you are unsure, select the “Not applicable/Unsure” option for that statement. (Cont'd)

| | Not at all satisfied | Slightly satisfied | Moderately satisfied | Very satisfied | Completely satisfied | Not applicable/Unsure |
|--|-----------------------|-----------------------|-----------------------|-----------------------|-----------------------|-----------------------|
| (a) Opportunities for on-campus employment | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| (b) Quality of Intercollegiate athletics programs | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| (c) Availability of intramural and club sports | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| (d) Availability of NJIT athletic events for you to attend | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| (e) Quality of social life at NJIT | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| (f) Availability of competitive non-athletic student clubs & organizations (e.g., Concrete canoe, robotics competition, science, computer coding, e-sports, debate, chess) | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |

19. How many student clubs, student organizations, or competitive non-athletic teams are you involved in? (Select one) (Select one option)

- 0
- 1
- 2
- 3
- 4+

NOTE : Answer the below question only if answer to((Q#19 is 1 OR 2 OR 3 OR 4+))

20. Please rate how much your interaction with other students in student clubs, organizations, or competitive non-athletic teams has contributed to your development of the following:

| | Not at all | Slightly | Moderately | Substantially | Extremely | Not applicable/Unsure |
|--|-----------------------|-----------------------|-----------------------|-----------------------|-----------------------|-----------------------|
| (a) Developing leadership skills | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| (b) Developing an ability to work with others to accomplish a goal | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| (c) Developing networking skills | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| (d) Developing oral presentation skills | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| (e) Developing your knowledge of how organizations work | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| (f) Learning how to resolve issues | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| (g) Understanding how to succeed in competitive situations | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |

Mental Health & Wellness

21. During the past four weeks, how often has mental health...

| | Not at all | Rarely | Sometimes | Very often | All the time |
|---|-----------------------|-----------------------|-----------------------|-----------------------|-----------------------|
| (a) Affected your ability to get work done. | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| (b) Affected your relationships. | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |

22. Please rate your level of satisfaction with the following aspects of [Counseling and Psychological Services](#) using the scale from “Not at all satisfied” to “Completely satisfied.” If a statement does not apply or you are unsure, select the “Not applicable/Unsure” option for that statement.

| | Not at all satisfied | Slightly satisfied | Moderately satisfied | Very satisfied | Completely satisfied | Not applicable/Unsure |
|---|-----------------------|-----------------------|-----------------------|-----------------------|-----------------------|-----------------------|
| (a) Overall quality of your Counseling and Psychological Services experience. | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| (b) Ease of using Counseling and Psychological Services. | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| (c) Timely access to Counseling and Psychological Services. | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |

Library Services

23. Which statement best describes your library preferences? (Select one option)

- I prefer to use Van Houten.
- I prefer to use Littman.
- I use both libraries.
- I only use library for digital resources.
- I don't use library at all.

NOTE : Answer the below question only if answer to((Q#23 is NOT (I don't use library at all.)))

24. Please rate your level of satisfaction with the following aspects of [Library Services](#) using the scale from “Not at all satisfied” to “Completely satisfied.” If a statement does not apply or you are unsure, select the “Not applicable/Unsure” option for that statement.

| | Not at all satisfied | Slightly satisfied | Moderately satisfied | Very satisfied | Completely satisfied | Not applicable/Unsure |
|--|-----------------------|-----------------------|-----------------------|-----------------------|-----------------------|-----------------------|
| (a) Access to the library's digital resources. | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| (b) Research support services. | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| (c) Remote Assistance provided by library staff. | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| (d) Physical assistance provided by library staff. | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| (e) Access to group study spaces. | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| (f) Access to quiet study spaces. | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| (g) Overall Satisfaction with the library. | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |

Food Services

25. Please rate your level of satisfaction with the following aspects of [Food Services](#) using the scale from “Not at all satisfied” to “Completely satisfied.” If a statement does not apply or you are unsure, select the “Not applicable/Unsure” option for that statement.

| | Not at all satisfied | Slightly satisfied | Moderately satisfied | Very satisfied | Completely satisfied | Not applicable/Unsure |
|--|-----------------------|-----------------------|-----------------------|-----------------------|-----------------------|-----------------------|
| (a) The overall quality of food | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| (b) The variety of food | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| (c) Accommodations for my dietary restrictions | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |

Residence Life

NOTE : Answer the below question only if answer to (Q#13 is **Yes**)

26. Which residence hall do you live in? (Select one option)

- Off Campus
- Cypress Hall
- Greek 1
- Greek 2
- Greek 3
- Greek 4
- Greek 5
- Honors College
- Laurel Hall
- Maple Hall
- Oak Hall
- Redwood Hall

NOTE : Answer the below question only if answer to (Q#26 is **NOT (Off Campus)**) AND (Q#13 is **Yes**)

27. Please rate your level of satisfaction with the following aspects of [Residence Life](#) using the scale from “Not at all satisfied” to “Completely satisfied.” If a statement does not apply or you are unsure, select the “Not applicable/Unsure” option for that statement.

| | Not at all satisfied | Slightly satisfied | Moderately satisfied | Very satisfied | Completely satisfied | Not applicable/Unsure |
|----------------------------------|-----------------------|-----------------------|-----------------------|-----------------------|-----------------------|-----------------------|
| (a) Residence life programming | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| (b) Building amenities | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| (c) Maintenance of the buildings | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| (d) Security at the front desk | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |

NOTE : Answer the below question only if answer to((Q#13 is **Yes**) AND (Q#26 is **NOT (Off Campus)**))

28. Please rate your level of agreement with the following statements:

| | Strongly Disagree | Disagree | Neither Agree nor Disagree | Agree | Strongly Agree | Not Applicable |
|--|-----------------------|-----------------------|----------------------------|-----------------------|-----------------------|-----------------------|
| (a) I am engaged with the community in which I reside. | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| (b) Living on campus is beneficial to my academic success. | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| (c) Living on campus improved my social connections. | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| (d) The residence halls are inclusive. | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| (e) I belong to a community in the residence hall. | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |

Campus Facilities

29. Please rate your level of satisfaction with the following aspects of [Campus Facilities](#) using the scale from “Not at all satisfied” to “Completely satisfied.” If a statement does not apply or you are unsure, select the “Not applicable/Unsure” option for that statement.

| | Not at all satisfied | Slightly satisfied | Moderately satisfied | Very satisfied | Completely satisfied | Not applicable/Unsure |
|--|-----------------------|-----------------------|-----------------------|-----------------------|-----------------------|-----------------------|
| (a) Condition of classrooms, lecture halls, and science labs | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| (b) General condition of buildings | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| (c) General condition of grounds | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| (d) Availability of parking | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| (e) Condition of campus dining facilities | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |

Administrative Services

30. Please rate your level of satisfaction with the following aspects of [Administrative Services](#) using the scale from “Not at all satisfied” to “Completely satisfied.” If a statement does not apply or you are unsure, select the “Not applicable/Unsure” option for that statement.

| | Not at all satisfied | Slightly satisfied | Moderately satisfied | Very satisfied | Completely satisfied | Not applicable/Unsure |
|----------------------------------|-----------------------|-----------------------|-----------------------|-----------------------|-----------------------|-----------------------|
| (a) Registrar office | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| (b) Financial aid services | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| (c) Bursar office | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| (d) Office of Global Initiatives | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |

Technology Services

31. Please rate your level of satisfaction with the following aspects of [Technology Services](#) using the scale from “Not at all satisfied” to “Completely satisfied.” If a statement does not apply or you are unsure, select the “Not applicable/Unsure” option for that statement.

| | Not at all satisfied | Slightly satisfied | Moderately satisfied | Very satisfied | Completely satisfied | Not applicable/Unsure |
|--|-----------------------|-----------------------|-----------------------|-----------------------|-----------------------|-----------------------|
| (a) Helpdesk support | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| (b) NJIT's website (njit.edu) | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| (c) Computer labs | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| (d) WIFI | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| (e) Student information system (e.g., course registration, scheduling, etc.) | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| (f) Campus computing resources | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| (g) Overall IT services | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |

Overall Experience

32. Please rate your level of agreement with the following statements:

| | Strongly disagree | Somewhat disagree | Neutral | Somewhat agree | Strongly agree |
|---|-----------------------|-----------------------|-----------------------|-----------------------|-----------------------|
| (a) I feel that I belong at NJIT. | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| (b) I feel that I am respected at NJIT. | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| (c) I feel that I am welcomed at NJIT. | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| (d) I feel that I fit in at NJIT. | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| (e) I feel that there are others like me at NJIT. | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |

33. If you were to start college again, would you attend NJIT? (Select one) (Select one option)

- Definitely yes
- Probably yes
- Might or might not
- Probably not
- Definitely not

34. How likely is it that you would recommend NJIT to family, a friend or a colleague?
(Select one option)

| | | | | | | | | | | |
|-----------------------|-----------------------|-----------------------|-----------------------|-----------------------|-----------------------|-----------------------|-----------------------|-----------------------|-----------------------|-----------------------|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
| <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| Not at all Likely | | | | | | | | | | Extremely Likely |

35. What was the primary reason for you to recommend/not recommend NJIT to family, a friend, or a colleague?

36. Please use "1" to "5" to rate the importance of the following aspects of your NJIT experience. "1" indicates not at all important, while "5" means extremely important. If a statement does not apply or you are unsure, select the "Not applicable/Unsure" option for that statement. (From the list of answer option below, select one for each sub-question.)

- 1
- 2
- 3
- 4
- 5
- Not applicable/Unsure

(a) Academic program(s) (Select one option from the above list)

(b) Campus life (Select one option from the above list)

(c) Library services (Select one option from the above list)

(d) Food services (Select one option from the above list)

(e) Campus facilities (Select one option from the above list)

(f) Administrative services (e.g., Registrar, Financial Aid, Bursar, etc.) (Select one option from the above list)

(g) Technology services (Select one option from the above list)

(h) Residence life (Select one option from the above list)

(i) Mental health & wellness (Select one option from the above list)

³⁷. If you could propose three changes to improve your student experience at NJIT, what would the three changes be?
