Student Satisfaction Survey Spring 2007

Importance:
Please indicate the
importance to you:

Satisfaction: Please
indicate your satisfaction
for each item.

5=Very Important 4=Important

3=Neutral 2=Somewhat important
1=Little or no importance

5=Very Satisfied 4=Satisfied

3=Neutral 2=Dissatisfied
1=Very Dissatisfied 9=Not
applicable

Q.

Importance	Q.	Item	Satisfaction
5 4 3 2 1	1	Overall satisfaction with NJIT.	5 4 3 2 1 9
	2	If you could start over again, would you go to NJIT? 4=Definitely yes 3=Probably yes 2=Probably no 1=Definitely no	

Academics

Importance	Q.	Item	Satisfaction
5 4 3 2 1	3	Overall quality of instruction.	5 4 3 2 1 9
5 4 3 2 1	4	Quality of your own academic program.	5 4 3 2 1 9
5 4 3 2 1	5	Quality of academic advisement.	5 4 3 2 1 9
5 4 3 2 1	6	Availability of academic advisement.	5 4 3 2 1 9
5 4 3 2 1	7	Relevance of coursework to career development.	5 4 3 2 1 9
5 4 3 2 1	8	Opportunities to work on research projects with faculty.	5 4 3 2 1 9
5 4 3 2 1	9	Opportunities to work with other students in teams.	5 4 3 2 1 9

Campus Culture

Importance	Q.	Item	Satisfaction
5 4 3 2 1	10	Feeling of community on campus.	5 4 3 2 1 9
5 4 3 2 1	11	Quality of campus life.	5 4 3 2 1 9
5 4 3 2 1	12	Personal security and safety on campus.	5 4 3 2 1 9
5 4 3 2 1	13	Availability of cultural and social events.	5 4 3 2 1 9
5 4 3 2 1	14	Opportunity for involvement in student organizations and events.	5 4 3 2 1 9
5 4 3 2 1	15	Intercollegiate athletics program.	5 4 3 2 1 9

Student Services

5 4 3 2 1	16 Overall satisfaction with the registrar's office.	5 4 3 2 1 9
5 4 3 2 1	17 Overall satisfaction with financial aid services.	5 4 3 2 1 9
5 4 3 2 1	18 Billing and fee payment policies & procedures	5 4 3 2 1 9
5 4 3 2 1	19 Assistance provided by library staff.	5 4 3 2 1 9
5 4 3 2 1	20 Library resources and facilities.	5 4 3 2 1 9
5 4 3 2 1	21 Fairness of rules concerning student conduct.	5 4 3 2 1 9
5 4 3 2 1	22 Support for computer hardware and software.	5 4 3 2 1 9

Facilities

5 4 3 2 1	23 General condition of buildings and grounds.	5 4 3 2 1 9
5 4 3 2 1	24 Availability of parking	5 4 3 2 1 9
5 4 3 2 1	25 Availability of campus computing resources.	5 4 3 2 1 9

On-campus Food Services

5 4 3 2 1	26 Overall satisfaction with food services.	5 4 3 2 1 9
5 4 3 2 1	27 The selection of food available.	5 4 3 2 1 9
5 4 3 2 1	28 The quality of food available.	5 4 3 2 1 9
5 4 3 2 1	29 The value for price paid.	5 4 3 2 1 9
5 4 3 2 1	30 Promptness of service.	5 4 3 2 1 9
5 4 3 2 1	31 Courteousness of food staff.	5 4 3 2 1 9
5 4 3 2 1	32 Hours of food service operation.	5 4 3 2 1 9

33 Comments and suggestions about NJIT are welcomed:

Thank you for helping us to continually improve NJIT!