Student Satisfaction Survey Spring 2008

Importance: Please indicate the importance to you. • 5: Very important • 4: Important • 3: Neutral • 2: Somewhat important • 1: Little or no importance • N/A: Not applicable		Satisfaction: Please indicate your satisfaction for each item. • 5: Very satisfied • 4: Satisfied • 3: Neutral • 2: Dissatisfied • 1: Very dissatisfied • N/A: Not applicable
	Academics	
○ 5 ○ 4 ○ 3 ○ 2 ○ 1 ◉ N/A	**1. Overall quality of instruction.**	○ 5 ○ 4 ○ 3 ○ 2 ○ 1 ◉ N/A
○ 5 ○ 4 ○ 3 ○ 2 ○ 1 ◉ N/A	**2. Quality of your own academic program.**	○ 5 ○ 4 ○ 3 ○ 2 ○ 1 ◉ N/A
○ 5 ○ 4 ○ 3 ○ 2 ○ 1 ◉ N/A	**3. Quality of academic advisement.**	○ 5 ○ 4 ○ 3 ○ 2 ○ 1 ◉ N/A
○ 5 ○ 4 ○ 3 ○ 2 ○ 1 ◉ N/A	**4. Availability of academic advisement.**	○ 5 ○ 4 ○ 3 ○ 2 ○ 1 ◉ N/A
○ 5 ○ 4 ○ 3 ○ 2 ○ 1 ◉ N/A	**5. Relevance of coursework to career development.**	○ 5 ○ 4 ○ 3 ○ 2 ○ 1 ◉ N/A
○ 5 ○ 4 ○ 3 ○ 2 ○ 1 ◉ N/A	**6. Opportunities to work on research projects with faculty.**	○ 5 ○ 4 ○ 3 ○ 2 ○ 1 ◉ N/A
○ 5 ○ 4 ○ 3 ○ 2 ○ 1 ◉ N/A	**7. Opportunities to work with other students in teams.**	○ 5 ○ 4 ○ 3 ○ 2 ○ 1 ◉ N/A
	Campus Culture	
○ 5 ○ 4 ○ 3 ○ 2 ○ 1 ◉ N/A	**8. Feeling of community on campus.**	○ 5 ○ 4 ○ 3 ○ 2 ○ 1 ◉ N/A
○ 5 ○ 4 ○ 3 ○ 2 ○ 1 ◉ N/A	**9. Quality of campus life.**	○ 5 ○ 4 ○ 3 ○ 2 ○ 1 ◉ N/A
○ 5 ○ 4 ○ 3 ○ 2 ○ 1 ◉ N/A	**10. Personal security and safety on campus.**	○ 5 ○ 4 ○ 3 ○ 2 ○ 1 ◉ N/A
○ 5 ○ 4 ○ 3 ○ 2 ○ 1 ◉ N/A	**11. Availability of cultural and social events.**	○ 5 ○ 4 ○ 3 ○ 2 ○ 1 ◉ N/A
○ 5 ○ 4 ○ 3 ○ 2 ○ 1 ◉ N/A	**12. Opportunity for involvement in student organizations and events.**	○ 5 ○ 4 ○ 3 ○ 2 ○ 1 ◉ N/A
○ 5 ○ 4 ○ 3 ○ 2 ○ 1 ◉ N/A	**13. Intercollegiate athletics program.**	○ 5 ○ 4 ○ 3 ○ 2 ○ 1 ◉ N/A
	Student Services	
○ 5 ○ 4 ○ 3 ○ 2 ○ 1 ◉ N/A	**14. Overall satisfaction with the registrar's office.**	○ 5 ○ 4 ○ 3 ○ 2 ○ 1 ◉ N/A
○ 5 ○ 4 ○ 3 ○ 2 ○ 1 ◉ N/A	**15. Overall satisfaction with financial aid services.**	○ 5 ○ 4 ○ 3 ○ 2 ○ 1 ◉ N/A
○ 5 ○ 4 ○ 3 ○ 2 ○ 1 ◉ N/A	**16. Billing and fee payment policies & procedures**	○ 5 ○ 4 ○ 3 ○ 2 ○ 1 ◉ N/A
○ 5 ○ 4 ○ 3 ○ 2 ○ 1 ◉ N/A	**17. Assistance provided by library staff.**	○ 5 ○ 4 ○ 3 ○ 2 ○ 1 ◉ N/A
○ 5 ○ 4 ○ 3 ○ 2 ○ 1 ◉ N/A	**18. Library resources and facilities.**	○ 5 ○ 4 ○ 3 ○ 2 ○ 1 ◉ N/A
○ 5 ○ 4 ○ 3 ○ 2 ○ 1 ◉ N/A	**19. Fairness of rules concerning student conduct.**	○ 5 ○ 4 ○ 3 ○ 2 ○ 1 ◉ N/A
	Facilities	
○ 5 ○ 4 ○ 3 ○ 2 ○ 1 ◉ N/A	**20. General condition of buildings and grounds.**	○ 5 ○ 4 ○ 3 ○ 2 ○ 1 ◉ N/A
○ 5 ○ 4 ○ 3 ○ 2 ○ 1 ◉ N/A	**21. Availability of parking.**	○ 5 ○ 4 ○ 3 ○ 2 ○ 1 ◉ N/A
	Overall satisfaction	
○ 5 ○ 4 ○ 3 ○ 2 ○ 1 ◉ N/A	**22. Overall satisfaction with NJIT.**	○ 5 ○ 4 ○ 3 ○ 2 ○ 1 ◉ N/A
	23. If you could start over again, would you go to NJIT? ○ Definitely yes ○ Probably yes ○ Probably no ○ Definitely no	
	On-campus Food Services	
○ 5 ○ 4 ○ 3 ○ 2 ○ 1 ◉ N/A	**24. Overall satisfaction with food services.**	○ 5 ○ 4 ○ 3 ○ 2 ○ 1 ◉ N/A
○ 5 ○ 4 ○ 3 ○ 2 ○ 1 ◉ N/A	**25. The selection of food available.**	○ 5 ○ 4 ○ 3 ○ 2 ○ 1 ◉ N/A
○ 5 ○ 4 ○ 3 ○ 2 ○ 1 ◉ N/A	**26. The quality of food available.**	○ 5 ○ 4 ○ 3 ○ 2 ○ 1 ◉ N/A
○ 5 ○ 4 ○ 3 ○ 2 ○ 1 ◉ N/A	**27. The value for price paid.**	○ 5 ○ 4 ○ 3 ○ 2 ○ 1 ◉ N/A
○ 5 ○ 4 ○ 3 ○ 2 ○ 1 ◉ N/A	**28. Promptness of service.**	○ 5 ○ 4 ○ 3 ○ 2 ○ 1 ◉ N/A

○ 5 ○ 4 ○ 3 ○ 2 ○ 1 ● N/A	**29. Courteousness of food staff.**	○ 5 ○ 4 ○ 3 ○ 2 ○ 1 ● N/A
○ 5 ○ 4 ○ 3 ○ 2 ○ 1 ● N/A	**30. Hours of food service operation.**	○ 5 ○ 4 ○ 3 ○ 2 ○ 1 ● N/A
	Computer	
○ 5 ○ 4 ○ 3 ○ 2 ○ 1 ● N/A	**31. Support for computer hardware and software.**	○ 5 ○ 4 ○ 3 ○ 2 ○ 1 ● N/A
○ 5 ○ 4 ○ 3 ○ 2 ○ 1 ● N/A	**32. Availability of campus computing resources.**	○ 5 ○ 4 ○ 3 ○ 2 ○ 1 ● N/A
○ 5 ○ 4 ○ 3 ○ 2 ○ 1 ● N/A	**33. The instructor's use information technologies in my courses.**	○ 5 ○ 4 ○ 3 ○ 2 ○ 1 ● N/A
○ 5 ○ 4 ○ 3 ○ 2 ○ 1 ● N/A	**34. My overall experience with course management systems (e.g. WebCT, Moodle or WebBoard).**	○ 5 ○ 4 ○ 3 ○ 2 ○ 1 ● N/A
○ 5 ○ 4 ○ 3 ○ 2 ○ 1 ● N/A	**35. The technology readiness of campus facilities (e.g. computer labs, classrooms, wireless, etc.)**	○ 5 ○ 4 ○ 3 ○ 2 ○ 1 ● N/A
○ 5 ○ 4 ○ 3 ○ 2 ○ 1 ● N/A	**36. The range of software available to support my courses.**	○ 5 ○ 4 ○ 3 ○ 2 ○ 1 ● N/A
○ 5 ○ 4 ○ 3 ○ 2 ○ 1 ● N/A	**37. The ease with which problems can be resolved by campus computing support organizations.**	○ 5 ○ 4 ○ 3 ○ 2 ○ 1 ● N/A
○ 5 ○ 4 ○ 3 ○ 2 ○ 1 ● N/A	**38. The overall usefulness of NJIT's web site.**	○ 5 ○ 4 ○ 3 ○ 2 ○ 1 ● N/A
○ 5 ○ 4 ○ 3 ○ 2 ○ 1 ● N/A	**39. The overall usefulness of Highlander Pipeline (NJIT's portal).**	○ 5 ○ 4 ○ 3 ○ 2 ○ 1 ● N/A
	Comments	
	40. All comments and suggestions about NJIT are welcomed: *Maximum 700 characters*	

Based on your most recent CCS advisement session, please rate your satisfaction with the following aspects of advisement:

41. Advisor provides guidance in choosing the best courses to meet your needs.	○ 5 ○ 4 ○ 3 ○ 2 ○ 1 ● N/A
42. Advisor establishes a comfortable/supportive environment.	○ 5 ○ 4 ○ 3 ○ 2 ○ 1 ● N/A
43. Advisor spends time getting to know your individual situation.	○ 5 ○ 4 ○ 3 ○ 2 ○ 1 ● N/A
44. Advisor provides appropriate guidance in choosing program options.	○ 5 ○ 4 ○ 3 ○ 2 ○ 1 ● N/A
45. Advisor provides appropriate guidance in choosing career options.	○ 5 ○ 4 ○ 3 ○ 2 ○ 1 ● N/A
46. Advisor communicates an understanding of courses/curriculum.	○ 5 ○ 4 ○ 3 ○ 2 ○ 1 ● N/A
47. Advisor has established a positive relationship with you.	○ 5 ○ 4 ○ 3 ○ 2 ○ 1 ● N/A
48. Rate your overall satisfaction with your academic advisor.	○ 5 ○ 4 ○ 3 ○ 2 ○ 1 ● N/A
49. Please give any comments/suggestions about the quality of your advising: *Maximum 700 characters*	

Submit   Clear