Survey Name: UG Student Satisfaction Spring 2018
Survey Message: UG Student Satisfaction Spring 2018
Survey Type: Survey by Invitation
Date Created: 2018-01-16
Start Date: 2018-01-16
End Date: 2018-03-11
Q. 2 a. Quality of your own academic program. - Importance

- Not Important: 0.22
- Somewhat: 0.72
- Neutral: 5.41
- Important: 21.86
- Very Important: 71.79

Q. 2 b. Quality of your own academic program. - Satisfaction

- Very Dissatisfied: 3.45
- Dissatisfied: 9.2
- Neutral: 25.29
- Satisfied: 46.84
- Very Satisfied: 15.23
Q. 3 a. Quality of academic advisement. - Importance

- Not Important: 1.09%
- Somewhat: 2.03%
- Neutral: 10.52%
- Important: 33.6%
- Very Important: 52.76%

Q. 3 b. Quality of academic advisement. - Satisfaction

- Very Dissatisfied: 5.98%
- Dissatisfied: 12.11%
- Neutral: 26.53%
- Satisfied: 37.49%
- Very Satisfied: 17.88%
Q. 4 a. Availability of academic advisement. - Importance

Q. 4 b. Availability of academic advisement. - Satisfaction
Q. 5 a. Relevance of coursework to career development. - Importance

Q. 5 b. Relevance of coursework to career development. - Satisfaction
Q. 6 a. Opportunities to work on research projects with faculty. - Importance

Q. 6 b. Opportunities to work on research projects with faculty. - Satisfaction
Q. 7 a. Opportunities to work with other students in teams. - Importance

Q. 7 b. Opportunities to work with other students in teams. - Satisfaction
Q. 8 a. Feeling of community on campus. - Importance

Q. 8 b. Feeling of community on campus. - Satisfaction
Q. 9a. Quality of campus life. - Importance

- Not Important: 3.88
- Somewhat: 2.83
- Neutral: 18.27
- Important: 38.55
- Very Important: 36.47

Q. 9b. Quality of campus life. - Satisfaction

- Very Dissatisfied: 7.02
- Dissatisfied: 14.48
- Neutral: 38.18
- Satisfied: 30.5
- Very Satisfied: 9.82
Q. 10 a. Personal security and safety on campus. - Importance

Q. 10 b. Personal security and safety on campus. - Satisfaction
Q. 11 a. Availability of cultural and social events. - Importance

- Not Important: 7.09%
- Somewhat: 5.07%
- Neutral: 28.13%
- Important: 34.85%
- Very Important: 24.85%

Q. 11 b. Availability of cultural and social events. - Satisfaction

- Very Dissatisfied: 2.29%
- Dissatisfied: 5.75%
- Neutral: 44.25%
- Satisfied: 35.55%
- Very Satisfied: 12.17%
Q. 12 a. Opportunity for involvement in student organizations. - Importance

- Not Important: 4.19%
- Somewhat: 3.29%
- Neutral: 23.84%
- Important: 38.49%
- Very Important: 30.19%

Q. 12 b. Opportunity for involvement in student organizations. - Satisfaction

- Very Dissatisfied: 2.8%
- Dissatisfied: 5.9%
- Neutral: 38.72%
- Satisfied: 36.65%
- Very Satisfied: 15.93%
Q. 13 a. Intercollegiate athletics program. - Importance

Q. 13 b. Intercollegiate athletics program. - Satisfaction
Q. 14 a. Overall satisfaction with the registrar's office. - Importance

Q. 14 b. Overall satisfaction with the registrar's office. - Satisfaction
Q. 15 a. Overall satisfaction with financial aid services. - Importance

Not Important: 1.33
Somewhat: 1.17
Neutral: 16.11
Important: 27.52
Very Important: 53.87

Q. 15 b. Overall satisfaction with financial aid services. - Satisfaction

Very Dissatisfied: 9.27
Dissatisfied: 9.96
Neutral: 32.9
Satisfied: 32.82
Very Satisfied: 15.06
Q. 16 a. Overall satisfaction with the bursar's office. - Importance

<table>
<thead>
<tr>
<th>Importance Level</th>
<th>% Satisfaction</th>
</tr>
</thead>
<tbody>
<tr>
<td>Not Important</td>
<td>0.87</td>
</tr>
<tr>
<td>Somewhat</td>
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<tr>
<td>Neutral</td>
<td>19.37</td>
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<tr>
<td>Important</td>
<td>31.97</td>
</tr>
<tr>
<td>Very Important</td>
<td>46.69</td>
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</tbody>
</table>

Q. 16 b. Overall satisfaction with the bursar's office. - Satisfaction

<table>
<thead>
<tr>
<th>Satisfaction Level</th>
<th>% Satisfaction</th>
</tr>
</thead>
<tbody>
<tr>
<td>Very Dissatisfied</td>
<td>6.76</td>
</tr>
<tr>
<td>Dissatisfied</td>
<td>7.85</td>
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<tr>
<td>Neutral</td>
<td>37.45</td>
</tr>
<tr>
<td>Satisfied</td>
<td>34.03</td>
</tr>
<tr>
<td>Very Satisfied</td>
<td>13.91</td>
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Q. 17 a. Assistance provided by library staff. - Importance

Q. 17 b. Assistance provided by library staff. - Satisfaction
Q. 18 a. Library resources and facilities. - Importance

- Not Important: 2.05
- Somewhat: 1.97
- Neutral: 21.29
- Important: 33.6
- Very Important: 41.09

Q. 18 b. Library resources and facilities. - Satisfaction

- Very Dissatisfied: 2.02
- Dissatisfied: 4.2
- Neutral: 30.51
- Satisfied: 41.09
- Very Satisfied: 22.18
Q. 19 a. Overall satisfaction with food services. - Importance

- Not Important: 3.14%
- Somewhat: 2.2%
- Neutral: 17.44%
- Important: 31.11%
- Very Important: 46.11%

Q. 19 b. Overall satisfaction with food services. - Satisfaction

- Very Dissatisfied: 13.71%
- Dissatisfied: 18.41%
- Neutral: 33.67%
- Satisfied: 24.19%
- Very Satisfied: 10.02%
Q. 20 a. General condition of buildings and grounds. - Importance

Q. 20 b. General condition of buildings and grounds. - Satisfaction
Q. 21 a. Availability of parking. - Importance

Q. 21 b. Availability of parking. - Satisfaction
Q. 22 a. Availability of campus computing resources. - Importance

Not Important: 1.25
Somewhat Important: 1.79
Neutral: 11.69
Important: 33.83
Very Important: 51.44

Q. 22 b. Availability of campus computing resources. - Satisfaction

Very Dissatisfied: 3.07
Dissatisfied: 7.05
Neutral: 26.74
Satisfied: 44.9
Very Satisfied: 18.24
Q. 23 a. Support for computer hardware and software. - Importance

- Not Important: 0.55%
- Somewhat Important: 1.33%
- Neutral: 13.71%
- Important: 34.01%
- Very Important: 50.39%

Q. 23 b. Support for computer hardware and software. - Satisfaction

- Very Dissatisfied: 3.63%
- Dissatisfied: 6.64%
- Neutral: 31.74%
- Satisfied: 40.85%
- Very Satisfied: 17.14%
Q. 24 a. The overall usefulness of NJIT's website (NJIT.EDU). - Importance

Q. 24 b. The overall usefulness of NJIT's website (NJIT.EDU). - Satisfaction
Q.26. If you could start over again, would you go to NJIT?

Note: The numbering sequence of this report does not reflect the questionnaire. For comparison please use the question text.